



March 16, 2016

Dear Municipal Official:

Time Warner Cable's agreements with programmers and broadcasters to carry their services and stations routinely expire from time to time. We are usually able to obtain renewals or extensions of such agreements, and carriage of programming services is discontinued only in rare circumstances. The following agreements with programmers are due to expire soon, and we may be required to cease carriage of one or more of these services in the near future **where these services are offered:**

WCWN SD&HD, WCWN DT2, WRGB SD&HD, WRGB DT2, WRGB DT3, WHAM SD&HD, WHAM DT2, WHAM DT3, WNYO SD&HD, WNYO DT2, WNYO DT3, WOLF SD&HD, WSWB SD&HD, WQMY, WSTM SD&HD, WSTM DT2 SD&HD, WSTM DT3, WUHF SD&HD, WUHF DT2, WUHF DT3, WUTV SD&HD, WUTV DT2, WUTV DT3, WIVB SD&HD, WNLO SD&HD, WNLO DT2, WTEN SD&HD, WTEN DT2, Music Choice channels 1900-1950, POP SD&HD, Deutsche Welle, Cinemax SD&HD, Cinemax West, Cinemax On Demand, 5 Star Max SD&HD, ActionMax SD&HD, ActionMax West, MaxLatino SD&HD, MoreMax SD&HD, MoreMax West, MovieMax SD&HD, OuterMax SD&HD, ThrillerMax SD&HD, ThrillerMax West, HBO SD&HD, HBO West, HBO On Demand, HBO 2 SD&HD, HBO 2 West, HBO Comedy SD&HD, HBO Comedy West, HBO Family SD&HD, HBO Family West, HBO Latino SD&HD, HBO Latino West, HBO Signature SD&HD, HBO Signature West, HBO Zone SD&HD, HBO Zone West, RFD, Al Jazeera America SD&HD, Outdoor Network SD&HD, YooToo, Zap 2 It, Zee TV.

In addition, from time to time we make certain changes in the services that we offer in order to better serve our customers. The following changes are scheduled to take place:

WGN America may be repositioned from Starter to Standard on or after March 15, 2016

A free preview of STARZ will be provided to all TV customers with a Digital Set-Top Box April 8-10, and may contain PG, PG-13, TV-14, TV-MA and R rated programs. To block this preview and for Parental Control information, visit [twc.com](http://twc.com) or call 1-800-TWCABLE. Restrictions may apply

On or about April 19, 2016, Time Warner Cable will be making technical changes to our cable system that may disrupt your ability to view the following unencrypted ("in the clear") channel on a digital television or other device that includes a QAM tuner ("a ClearQAM device"): WBGH, WBNG, WCAX SD&HD, WCFE SD&HD, WCFE DT2, WCNY SD&HD, WCNY DT2, WCNY DT3, WCNY DT4, WENY, WENY DT2, WFFF SD&HD, WFXV SD&HD, WICZ SD&HD, WIVT SD&HD, WKTV SD&HD, WKTV DT2 SD&HD, WKTV DT3, WNYF SD&HD, WNYS SD&HD, WNYS DT2, WPBS SD&HD, WPBS DT2, WPBS DT3, WPTZ SD&HD, WPTZ DT2, WSKG, WSPX SD&HD, WSTM SD&HD, WSTM DT2 SD&HD, WSYR SD&HD, WSYR DT2, WSYR DT3, WSYT SD&HD, WSYT DT2, WTVH SD&HD, WUTR SD&HD, WUTR DT2, WVNY SD&HD, WWNY SD&HD, WWTI SD&HD, WWTI DT2 SD&HD. If this occurs, you will need to go into the settings menu on your ClearQAM device and perform a new channel scan in order to resume viewing this channel. Customers using digital cable set-top boxes will not notice any change. We apologize for any inconvenience.

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WYDC DT2 (WJKP) will migrate from Standard to Basic on or about April 30, 2016

WBPN will be added to Bainbridge, Candor, Delhi/Walton, Oxford & Sidney on or about June 15, 2016

WNYS will be dropped in Candor on or about June 15, 2016

We will be providing you these notifications whenever there is a change in channel or programming service. You can also check our division website at [WWW.TWC.COM](http://WWW.TWC.COM) if you would like more updated information.

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