



May 21, 2014

Dear Municipal Representative:

Time Warner Cable's agreements with programmers and broadcasters to carry their services and stations routinely expire from time to time. We are usually able to obtain renewals or extensions of such agreements, and carriage of programming services is discontinued only in rare circumstances. The following agreements with programmers are due to expire soon, and we may be required to cease carriage of one or more of these services in the near future **where these services are offered:**

WGMU-CA, WBGH-LP SD&HD, WBRE SD&HD, WETM SD&HD, WFXV SD&HD, WIVT SD&HD, WROC SD&HD, WSYR SD&HD, WUTR SD&HD, WYOU SD&HD, WFFF SD&HD, WPNY-LP, WVNY SD&HD, WWTI SD&HD, FEARnet SD&HD, GOL TV SD&HD, Jewelry TV SD&HD, NHL Network SD&HD, NHL Center Ice, Outdoor Channel SD&HD, RFD, YooToo, Zap 2 It.

In addition, from time to time we make certain changes in the services that we offer in order to better serve our customers. The following changes are scheduled to take place:

PEG channel will be added to Utica on or about May 22, 2014

Root Sports Pittsburgh will migrate to Standard on or about May 22, 2014

On or about May 29, 2014, Time Warner Cable will be making technical changes to our cable system that may disrupt your ability to view the following unencrypted ("in the clear") channel on a digital television or other device that includes a QAM tuner ("a ClearQAM device"): WCNY, WCNY Create, WCNY World, WCNY Plus, WSPX, WPBS, WCFE, WCFE Worldview, WCFE World, ION, NBC Sports, TV Guide, Encore, SUN Sat. If this occurs, you will need to go into the settings menu on your ClearQAM device and perform a new channel scan in order to resume viewing this channel. Customers using digital cable set-top boxes will not notice any change. We apologize for any inconvenience.

On or about June 5, 2014, Time Warner Cable will be making technical changes to our cable system that may disrupt your ability to view the following unencrypted ("in the clear") channel on a digital television or other device that includes a QAM tuner ("a ClearQAM device"): YNN SD&HD, WQMY, QVC SD&HD. If this occurs, you will need to go into the settings menu on your ClearQAM device and perform a new channel scan in order to resume viewing this channel. Customers using digital cable set-top boxes will not notice any change. We apologize for any inconvenience.

On or about June 26, 2014, Time Warner Cable will be making technical changes to our cable system that may disrupt your ability to view the following unencrypted ("in the clear") channel on a digital television or other device that includes a QAM tuner ("a ClearQAM device"): NHL Network, TV Guide, SUN Sat, SUNY Info, YNN SD&HD, Educational Access, Public Access, TBS, EWTN, NBC Sports, WCNY SD&HD, WCNY Create, WCNY World, WCNY Plus, TBS, ION, WPBS SD&HD, WPBS Create, WPBS World, CKWS, Scola, C-Span. If this occurs, you will need to go into the settings menu on your ClearQAM device and perform a new channel scan in order to resume viewing this channel. Customers using digital cable set-top boxes will not notice any change. We apologize for any inconvenience.

Pac-12 Los Angeles SD&HD, Pac-12 Arizona SD&HD, Pac-12 Washington SD&HD, Pac-12 Oregon SD&HD, Pac-12 Mountain SD&HD, Pac-12 Bay Area SD&HD will be added on or about June 26, 2014

SHOWTIME WILL OFER A FREE PREVIEW JUNE 27-29, 2014. IT IS AVAILABLE TO ALL DIGITAL SUBSCRIBERS AND MAY CONTAIN PG, PG-13, TV-14, TV-MA AND R RATED PROGRAMS. TO FIND OUT HOW TO BLOCK THIS PREVIEW, AND FOR MORE PARENTAL CONTROL INFORMATION, VISIT TWC.COM OR CALL 800-892-2253.

Fox Sports 2 will migrate to Variety Pass on or about July 1, 2014

Music Choice will rename MCU to MC Indie on July 1, 2014

We will be providing you these notifications whenever there is a change in channel or programming service. You can also check our division website at WWW.TWC.COM if you would like more updated information.
