



April 15, 2015

Dear Municipal Representative:

Time Warner Cable's agreements with programmers and broadcasters to carry their services and stations routinely expire from time to time. We are usually able to obtain renewals or extensions of such agreements, and carriage of programming services is discontinued only in rare circumstances. The following agreements with programmers are due to expire soon, and we may be required to cease carriage of one or more of these services in the near future **where these services are offered:**

WHEC SD&HD, WNYA SD&HD, WBNG SD&HD, WNYT SD&HD, WTVH SD&HD, WKTV SD&HD, WWNY SD&HD, WNYF SD&HD, Boomerang, Cartoon Network SD&HD, CNN SD&HD, CNN Espanol, TruTV SD&HD, HLN SD&HD, Go!TV SD&HD, TBS SD&HD, TCM SD&HD, TNT SD&HD, Cinemax SD&HD, Cinemax West, Cinemax On Demand, 5 Star Max SD&HD, ActionMax SD&HD, ActionMax West, MaxLatino SD&HD, MoreMax SD&HD, MoreMax West, MovieMax SD&HD, OuterMax SD&HD, ThrillerMax SD&HD, ThrillerMax West, HBO SD&HD, HBO West, HBO On Demand, HBO 2 SD&HD, HBO 2 West, HBO Comedy SD&HD, HBO Comedy West, HBO Family SD&HD, HBO Family West, HBO Latino SD&HD, HBO Latino West, HBO Signature SD&HD, HBO Signature West, HBO Zone SD&HD, HBO Zone West, Outdoor Channel SD&HD, Reelz SD&HD, RFD, YooToo, Zap 2 It.

In addition, from time to time we make certain changes in the services that we offer in order to better serve our customers. The following changes are scheduled to take place:

Time Warner Cable may cease carriage of TWC Movie Pass On Demand on or around April 30, 2015. Please note that Disney Family Movies will still be available through Disney Family Movies On Demand on channel 267.

On or about May 1, 2015, Time Warner Cable will be making technical changes to our cable system that may disrupt your ability to view the following unencrypted ("in the clear") channel on a digital television or other device that includes a QAM tuner ("a ClearQAM device"): WBBZ SD&HD, WBGH SD&HD, WBNG SD&HD, WBNG DT2 SD&HD, WBRE SD&HD, WCNY SD&HD, WCWN SD&HD, WENY SD&HD, WENY DT2 SD&HD, WENY DT3, WETM SD&HD, WETM DT2, WFXV SD&HD, WGRZ SD&HD, WGRZ DT2, WGRZ DT3, WHAM SD&HD, WHAM DT2 SD&HD, WHEC SD&HD, WICU, WICZ SD&HD, WBPN SD&HD, WIVB SD&HD, WIVT SD&HD, WKBW SD&HD, WKTV SD&HD, WKTV DT2, WMHT SD&HD, WMHT DT2, WMHT DT3, WNED SD&HD, WNEP SD&HD, WNLO SD&HD, WNYA SD&HD, WNYO DT2, WNYT SD&HD, WOLF SD&HD, WPXJ SD&HD, WQMY DT3, WQPX SD&HD, WRGB SD&HD, WROC SD&HD, WROC DT2, WSEE, WSKG SD&HD, WSKG DT2, WSKG DT3, WSTM SD&HD, WSWB SD&HD, WSYT SD&HD, WTEN SD&HD, WUHF SD&HD, WUHF DT2, WUTR DT2, WUTR SD&HD, WUTV SD&HD, WUTV DT2, WVIA SD&HD, WXXA SD&HD, WXXI SD&HD, WYDC SD&HD, WYDC DT2, WYOU SD&HD, WYPX SD&HD. If this occurs, you will need to go into the settings menu on your ClearQAM device and perform a new channel scan in order to resume viewing this channel. Customers using digital cable set-top boxes will not notice any change. We apologize for any inconvenience.

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Smithsonian on Demand will be dropped on or about May 20, 2015. Content can be found in Nature & Knowledge on Demand on channel 1008 after May 20<sup>th</sup>.

TWC Sports Pass on Demand will be dropped on or about May 20, 2015. Content can be found in Sports & Fitness on Demand on channel 1009 after May 20<sup>th</sup>.

Pro Sports on Demand will be dropped on or about May 20, 2015. Content can be found in Sports & Fitness on Demand on channel 1009 after May 20<sup>th</sup>

FORO TV will be added to TV en Espanol on or about June 30, 2015

We will be providing you these notifications whenever there is a change in channel or programming service. You can also check our division website at [WWW.TWC.COM](http://WWW.TWC.COM) if you would like more updated information.

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