

May 26, 2016

Dear Municipal Official:

As part of a national transaction, Charter Communications, Inc. (“Charter”) combined with Time Warner Cable Inc. (“TWC”) and Bright House Networks, LLC (“BHN”) into a single company, “New Charter.” Prior to the close of the transaction, the entity that held the cable franchise in your community was an indirect, wholly owned subsidiary of TWC. Upon completing the merger on May 18, 2016, your cable franchisee is now an indirect, wholly owned subsidiary of New Charter. New Charter has assumed the name Charter Communications, Inc.

Charter markets its products and services under the brand name “Spectrum.” In the coming weeks and months, you will learn more about Charter and its Spectrum services. Spectrum is the fastest-growing TV, Internet, and Voice provider in the United States, serving more than 24 million customers nationwide in 41 states across the country. As the second largest cable company in America, we have over 90,000 employees working every day to deliver the highest-quality products, more value, and better service to our customers. Charter is well known for its customer-focused and friendly operational practices, network investment, and product and pricing strategies.

While ultimate ownership and control of your cable franchisee has changed, the actual entity that holds the cable franchise in your community remains the same and no further action is required on your part. All of us at Charter are excited about serving your community and we look forward to working with you closely in the future to bring many new service enhancements to your residents. If you have any questions please give me a call at 607-584-0627 or send an email to me at david.whalen@charter.com. Thank you.

Sincerely,



David J. Whalen
Director, Government Relations

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